

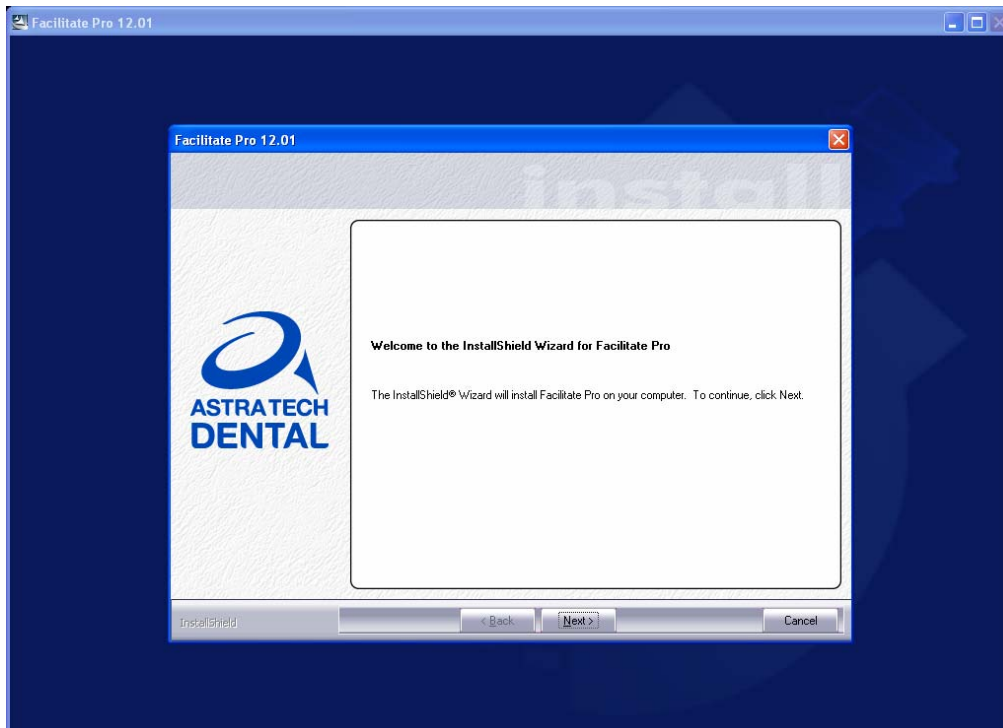
# Facilitate™ software installation guide

Installation of the Facilitate™ software is done in four steps. Check that your computer meets the requirements for Facilitate™ software. Please read the instructions on the website before starting and follow them together with this Installation guide.

## Step 1

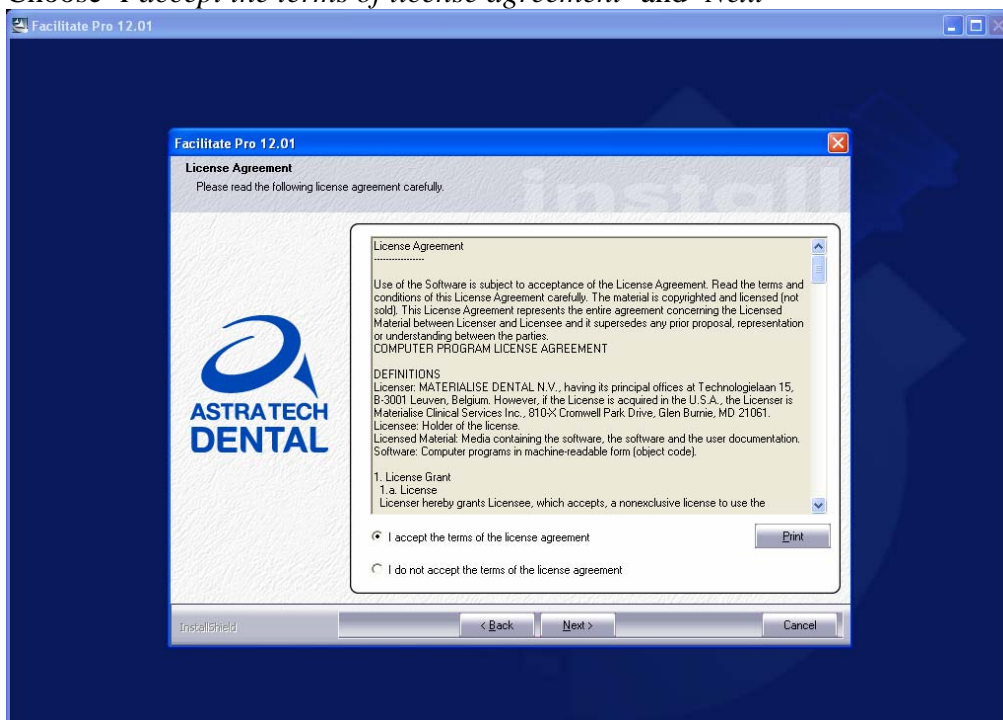
### Facilitate option installation

**Figure 1:** “Welcome”  
Press ‘Next’

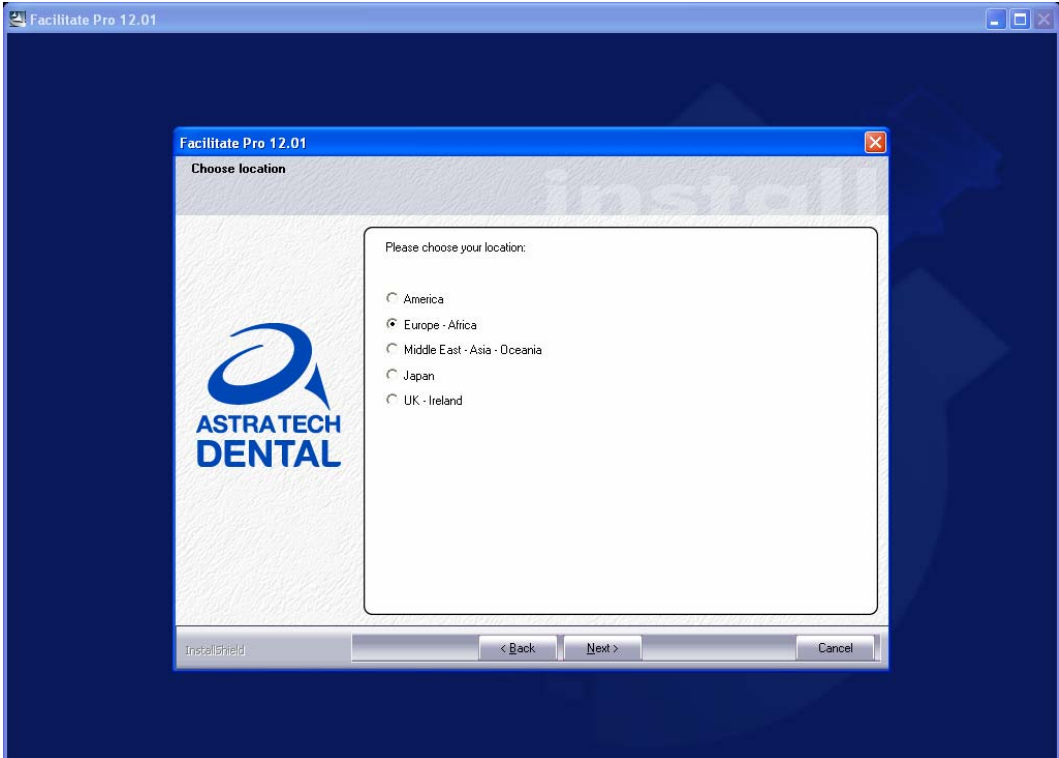


**Figure 2:** 'Licence Agreement'

Choose 'I accept the terms of license agreement' and 'Next'

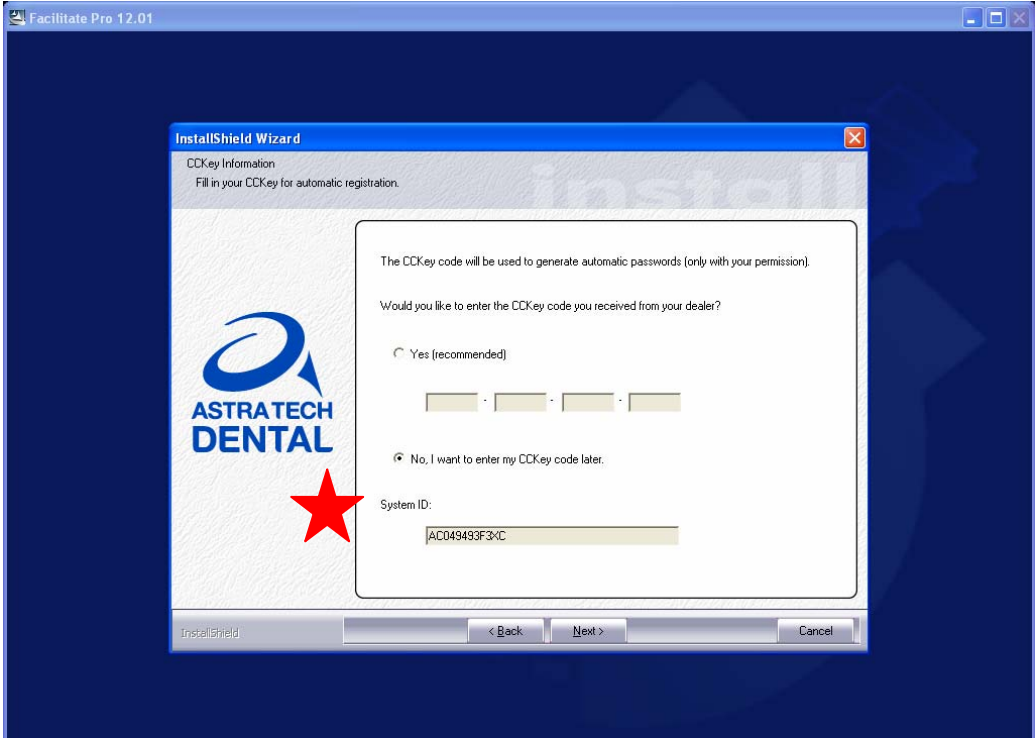


**Figure 3:** 'Choose location' For European users choose 'Europe-Africa' and press 'Next'



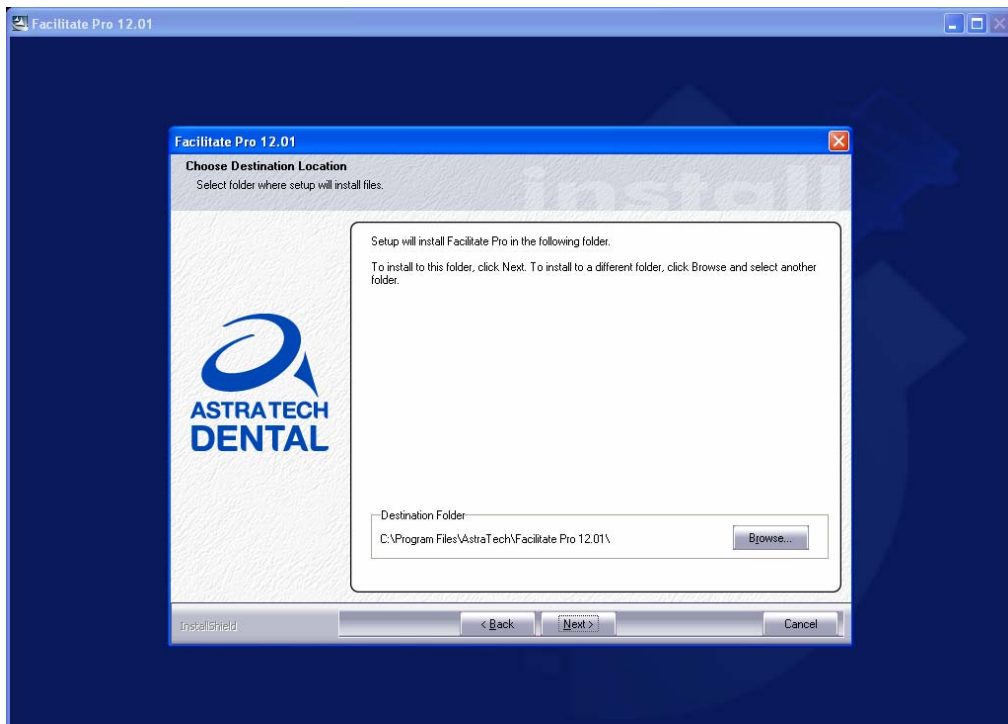
**Figure 4:** 'CCKey Information'

Choose option 'No, I want to enter my CCKey code later.'  
' Write down System ID\*', make sure to write it down for use to request your password in step 3.  
Press 'Next'



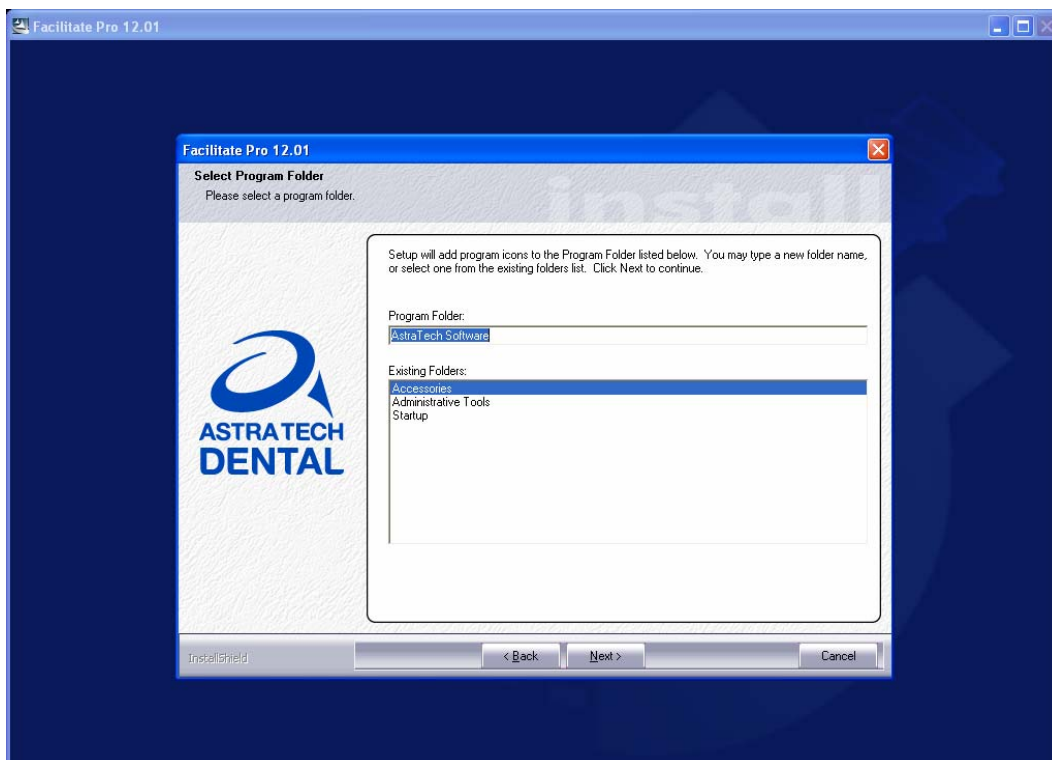
**Figure 5: 'Choose Destination Location'**

Choose where to find Facilitate Software files on your computer or leave it to default (as done below) and press 'Next'.

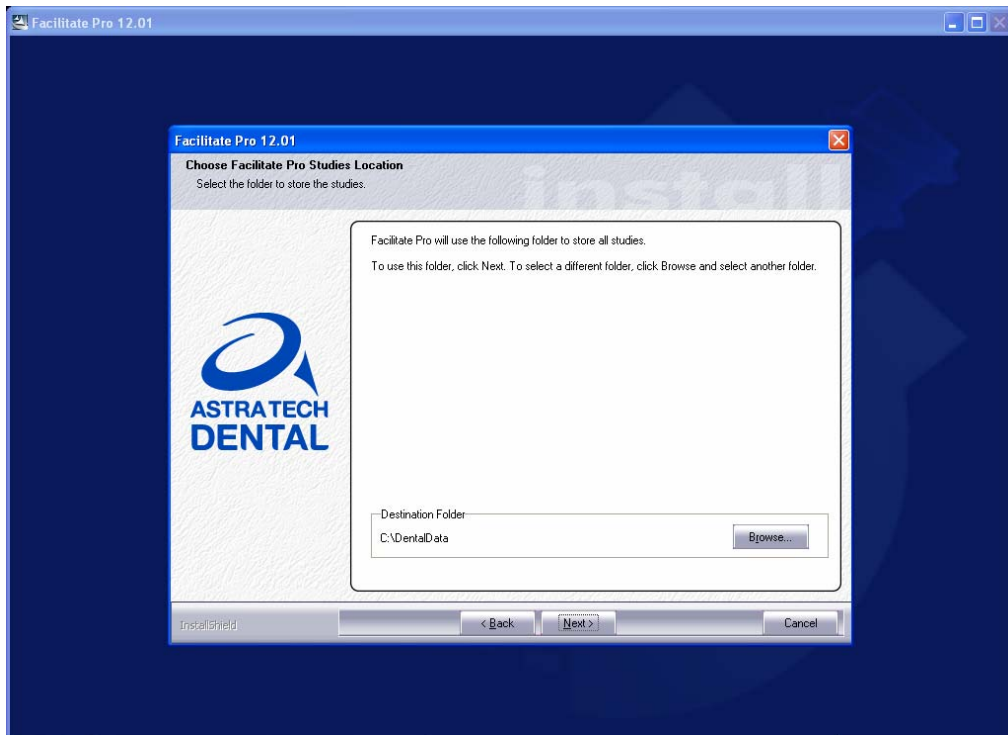


**Figure 6: 'Program Folder'**

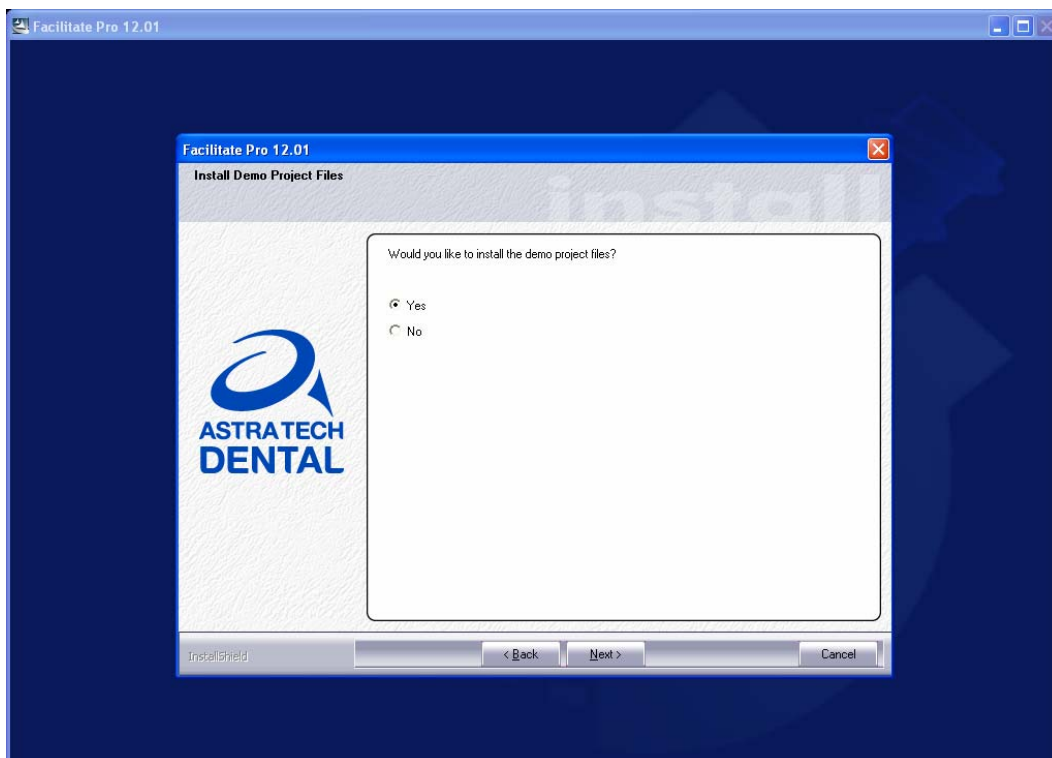
New name for your program folder if you want to change or leave to default (as done below) and press 'Next'.



**Figure 7: 'Studies Location'**  
Leave default or choose a folder and press 'Next'.

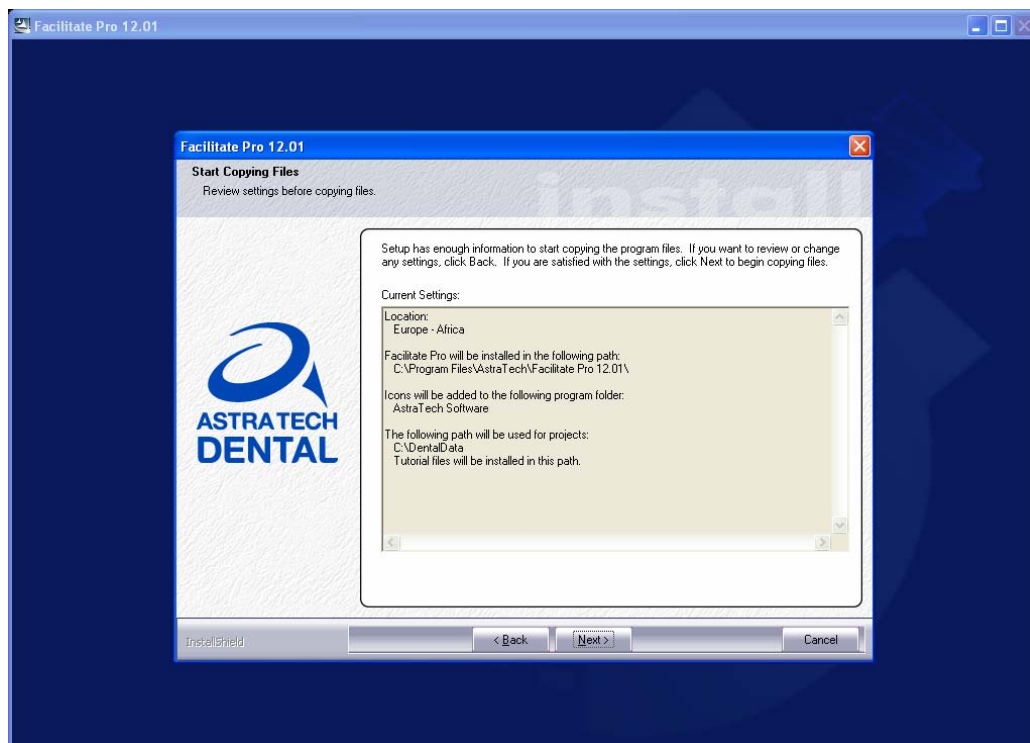


**Figure 8: 'Demo Studies'**  
Choose if you want demo files or not and then press 'Next'.



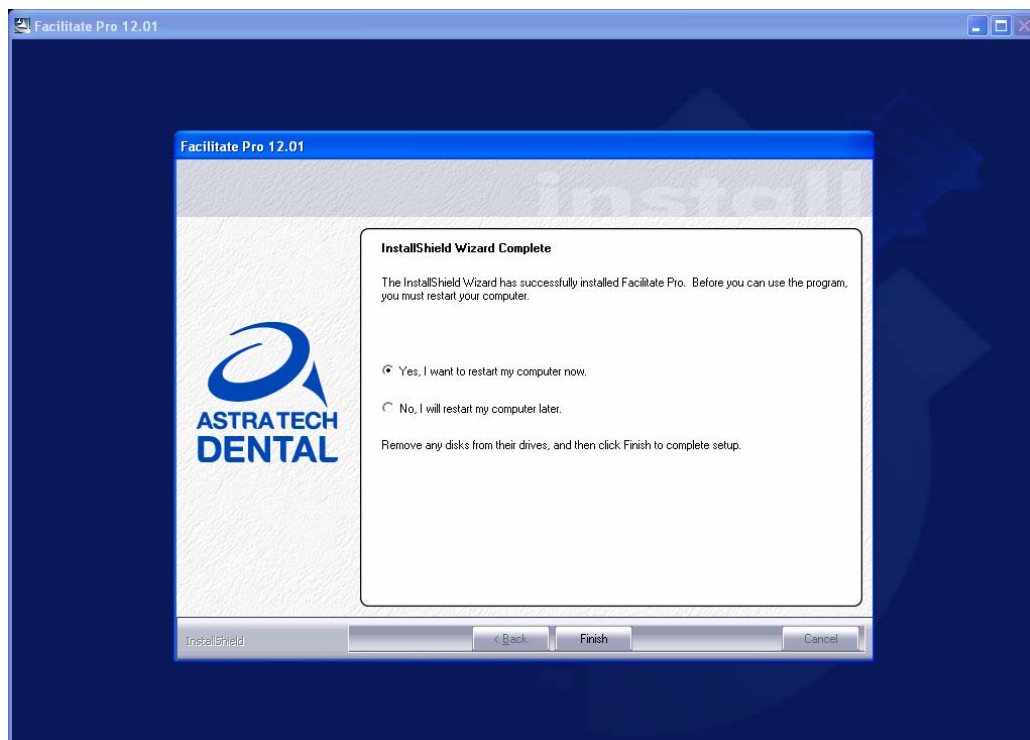
**Figure 9: ‘Start Copying Files’**

Review your options are to satisfaction and press 'Next' (else go 'Back' and change)



**Figure 10: ‘Wizard Complete’**

Choose 'Yes I want to restart my computer now.'



## Step 2

### Install Library

Go to the webpage “Facilitate™ Software installation” and click on link ‘Install Library’

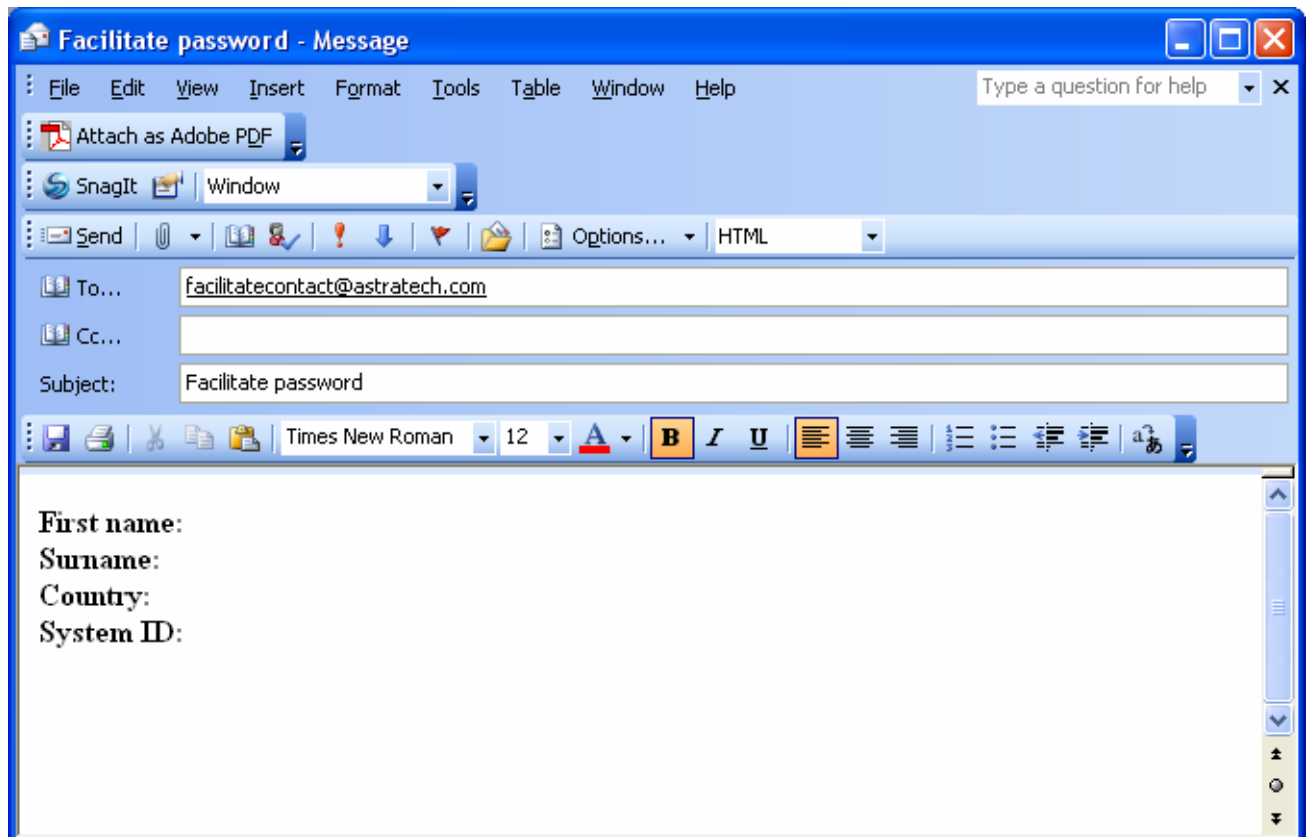
## Step 3

### Request Facilitate password

To obtain your password: send an email with the subject: “**Facilitate password**” to the Facilitate contact for your country (if you don’t know who, see link on the webpage).

The email shall include the following information:

- First name
- Surname
- Country
- System ID (See above figure 4 ‘CCKey Information’)



## Step 4

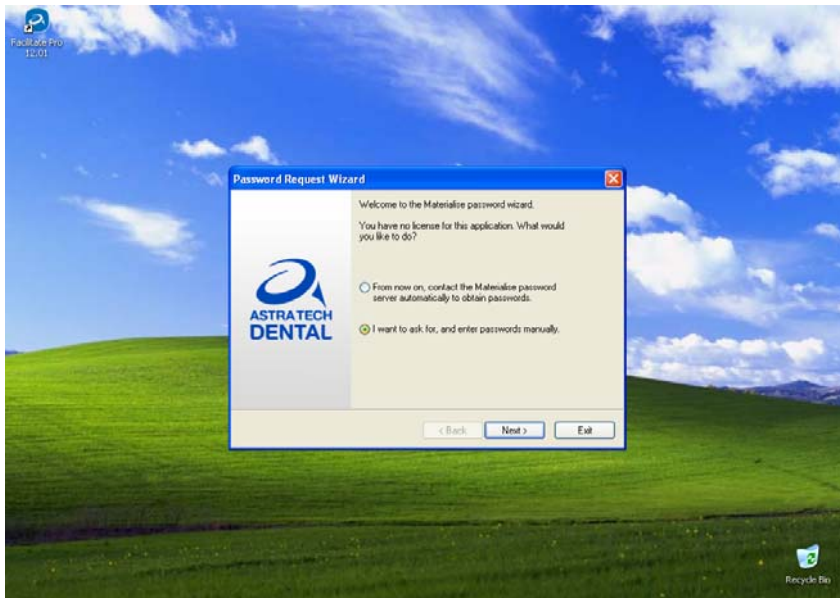
### Complete installation

Do as the following print screens.

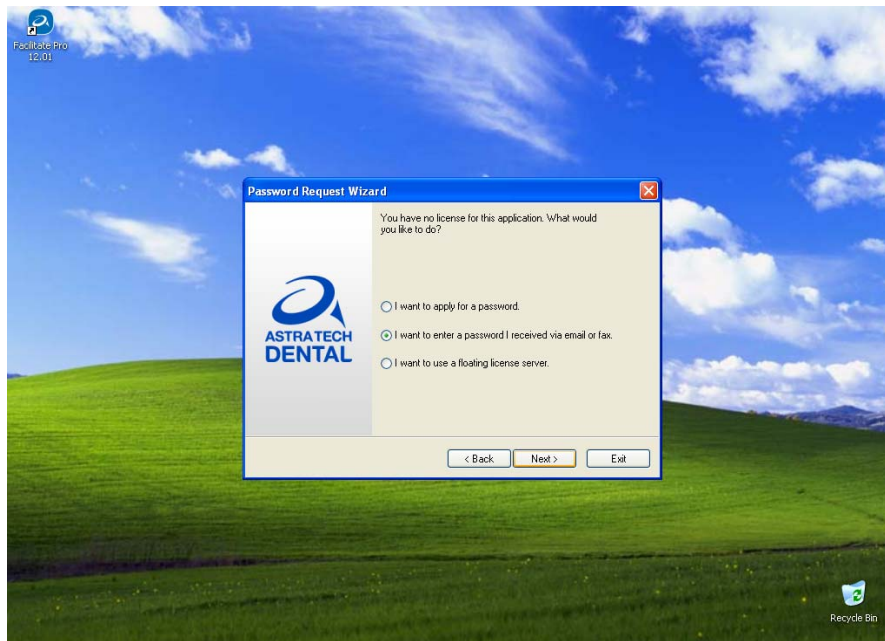
**Fig 1** Double click on the '*Facilitate Pro 12.01*' icon.



**Fig 2:** Choose '*I want to ask for, and enter password manually*' and press '*Next*'



**Fig 3:** Choose 'I want to enter a password I received via email or fax and press 'Next'



**Fig 4:** Paste your received password, press 'Next' and complete the wizard!  
(Note: Here you can also find the system ID)

